



testo 871 - Thermal Imager

Instruction manual



testo.com/download/865-872

Short
instructions

Instruction
manual

Thermography
pocket guide

Videos

Contents

1	Safety and disposal.....	3
1.1	About this document.....	3
1.2	Security	3
1.3	Disposal	5
2	Technical data	5
2.1	Bluetooth module.....	5
2.2	General technical data	5
3	Description of the instrument	9
3.1	Use.....	9
3.1	Instrument / operating elements overview	9
3.1	Displays overview.....	10
3.2	Power supply	11
4	Operation.....	12
4.1	Commissioning	12
4.2	Switching instrument on and off	12
4.3	Getting to know the menu.....	13
4.4	Quick select button	14
5	WLAN connection - using the App	16
5.1	Activating/disabling the connection	16
5.2	Using the App	17
5.2.1	Establishing a connection.....	17
5.2.2	Select display	17
6	Bluetooth® connection	18
7	Performing the measurement	19
7.1	Saving an image.....	20
7.2	Setting measuring functions	21
7.3	Image gallery	22
7.4	Setting the scale	25
7.5	Setting emissivity and reflected temperature.....	27
7.5.1	Selecting the emissivity	28
7.5.2	Customizing the emissivity	29
7.5.3	Setting the RTC	29
7.5.4	Setting ϵ -Assist.....	29
7.6	Selecting the colour palette	30

Contents

7.7	Image type.....	30
7.8	Activating humidity, solar or electrical mode.....	30
7.9	Activating the differential temperature.....	31
7.10	Configuration	32
7.10.1	Settings.....	32
7.10.2	SuperResolution	33
7.10.3	Save JPEG function	33
7.10.4	Connectivity	34
7.10.5	Ambient conditions	34
7.10.6	Info	35
7.10.7	Fullscreen mode	35
7.10.8	Reset options.....	35
8	Maintenance	37
8.1	Charging the rechargeable battery	37
8.2	Changing the rechargeable battery	37
8.3	Cleaning the instrument.....	39
8.4	Firmware Update.....	40
8.4.1	Update with IRSofT	40
8.4.1.1	Prepare the Camera.....	40
8.4.1.2	Execute Update.....	40
8.4.2	Update with the camera	41
8.4.2.1	Prepare camera	41
8.4.2.2	Execute Update.....	41
9	Tips and assistance	42
9.1	Questions and answers	42
9.2	Accessories and spare parts	42
10	Authorisations and certification	43

1 Safety and disposal

1.1 About this document

- The instruction manual is an integral part of the instrument.
- Keep this documentation to hand so that you can refer to it when necessary.
- Always use the complete original instruction manual.
- Please read this instruction manual through carefully and familiarize yourself with the product before putting it to use.
- Hand this instruction manual on to any subsequent users of the product.
- Pay particular attention to the safety instructions and warning advice in order to prevent injury and damage to the product.

1.2 Security

General safety instructions

- Only operate the product properly, for its intended purpose, and within the parameters specified in the technical data.
- Do not apply any force.
- Do not operate the instrument if there are signs of damage on the housing, mains unit or connected cables.
- Dangers may also arise from objects to be measured or the measuring environment. Always comply with the locally valid safety regulations when carrying out measurements.
- Do not store the product together with solvents.
- Do not use any desiccants.
- Only perform maintenance and repair work on this instrument that is described in this documentation. Follow the prescribed steps exactly when doing the work.
- Use only original spare parts from Testo.
- During operation, this instrument must not be pointed at the sun or other intensive sources of radiation (e.g. objects with temperatures exceeding 650 °C). This can lead to serious damage to the detector. The manufacturer does not provide any warranty for any such damage to the microbolometer detector.

Batteries

- Improper use of batteries may cause the batteries to be destroyed, or lead to injury due to current surges, fire or escaping chemicals.
- Only use the batteries supplied in accordance with the instructions in the instruction manual.
- Do not short-circuit the batteries.
- Do not take the batteries apart and do not modify them.
- Do not expose the batteries to heavy impacts, water, fire or temperatures in excess of 60 °C.
- Do not store the batteries in the proximity of metal objects.
- In the event of contact with battery acid: rinse affected areas thoroughly with water, and if necessary consult a doctor.
- Do not use any leaky or damaged batteries.
- Only charge the rechargeable battery in the instrument or in the recommended charging station.
- Immediately stop the charging process if this is not completed in the given time.
- Take the rechargeable battery out of the instrument immediately if it is not functioning properly or if it shows signs of superheating. Rechargeable battery may be hot!
- When not in use for a long period of time, take the rechargeable battery out of the instrument to prevent exhaustive discharge.

Warnings

Always pay attention to any information denoted by the following warnings. Implement the precautionary measures specified!

Display	Explanation
 WARNING	Indicates possible serious injury.
 CAUTION	Indicates possible minor injury.
ATTENTION	Indicates possible damage to equipment.

1.3 Disposal

- Dispose of faulty rechargeable batteries and spent batteries in accordance with the valid legal specifications.
- At the end of its useful life, deliver the product to the separate collection point for electric and electronic devices (observe local regulations) or return the product to Testo for disposal.

2 Technical data

2.1 Bluetooth module



The use of the wireless module is subject to the regulations and stipulations of the respective country of use, and the module may only be used in each case in countries for which a country certification has been granted.

The user and every owner undertake to adhere to these regulations and prerequisites for use, and acknowledge that the re-sale, export, import, etc. in particular in, to or from countries without wireless permits, is their responsibility.

2.2 General technical data

Infrared image output

Feature	Values
Infrared resolution	240 x 180
Thermal sensitivity (NETD)	90 mK
Field of view (FOV) / min. focusing distance	35° x 26° / <0.5 m
Geometric resolution (IFOV)	2.6 mrad
SuperResolution	480 x 360 pixels / 1.6 mrad
IR image refresh rate	9 Hz
Focus	Fixed focus
Spectral range	7.5 - 14 µm

Visual image output

Feature	Values
Image size / min. focusing distance	Min. 3.1 MP / 0.5 m

Image presentation

Feature	Values
Display	8.9 cm (3.5") TFT, QVGA (320 x 240 pixels)
Display options	• Infrared image • Real image
Interface	• WLAN • Bluetooth • USB 2.0 micro B
Colour palettes	4 options: • Iron • Rainbow HC • Cold-hot • Grey

Measurement

Feature	Values
Measuring range	-30 to 650 °C
Accuracy	• -30 to -21 °C ± 3 °C • -20 to +650 °C ± 2 °C / ± 2%
ε-Assist	Automatic emission value and RTC detection
Emissivity/reflected temperature adjustment	0.01 to 1/manual

Measurement functions	• Single point measurement • Coldspot • Hotspot • Differential temperature • ScaleAssist • IFOV warner • Surface moisture distribution • Humidity measurement with testo 605i humidity probe • Solar mode (manual) • Electrical mode (manual) • Electrical measurement with testo 770 wireless clamp meter
-----------------------	--

Imager equipment

Feature	Values
Digital camera	Yes
Fullscreen mode	Yes
File format	.jpg
Video streaming	• USB • WLAN via the App

Image storage

Feature	Values
File format	• .jpg • .bmt • Option of exporting in .bmt .jpg .png .csv .xls
Memory capacity	Internal mass storage 2.8 GB, > 2000 images (without SuperResolution)

Power supply

Feature	Values
Battery type	Li-Ion rechargeable battery 2500 mAh / 3.7 V
Operating time	4.0 h @ 20 °C
Charging option	In instrument/in charging station (optional)
Charging time	approx. 5 h via mains unit approx. 8 h via a PC's USB interface
USB Interface	5V   1.0A

*   means direct current

Ambient conditions

Feature	Values
Operating temperature	-15 to 50 °C
Storage temperature	-30 to 60 °C
Humidity	20 - 80 %RH, not condensing

Physical features

Feature	Values
Weight	510 g (including battery)
Dimensions	219 x 96 x 95 mm
Housing	PC/ABS
Protection class (IEC 60529)	IP 54
Vibration (IEC 60068-2-6)	2 G

Standards, tests

Feature	Values
EMC	2014/30/EU
RED	2014/53/EU



You can find the EU declaration of conformity on the Testo homepage www.testo.com under the product-specific downloads.

3 Description of the instrument

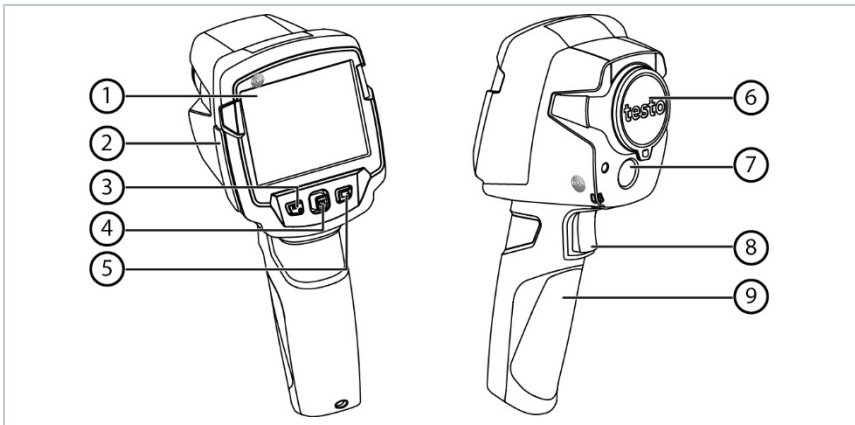
3.1 Use

The testo 871 is a handy, robust thermal imager. You can use it to undertake the non-contact measurement and display of surface temperature distribution.

Areas of application

- Building inspection: Energy efficiency rating of buildings (heating, ventilation, air-conditioning trade, building engineers, engineering firms, experts)
- Production monitoring / quality assurance: monitoring of production processes
- Preventive maintenance / servicing: Electrical and mechanical inspection of systems and machines

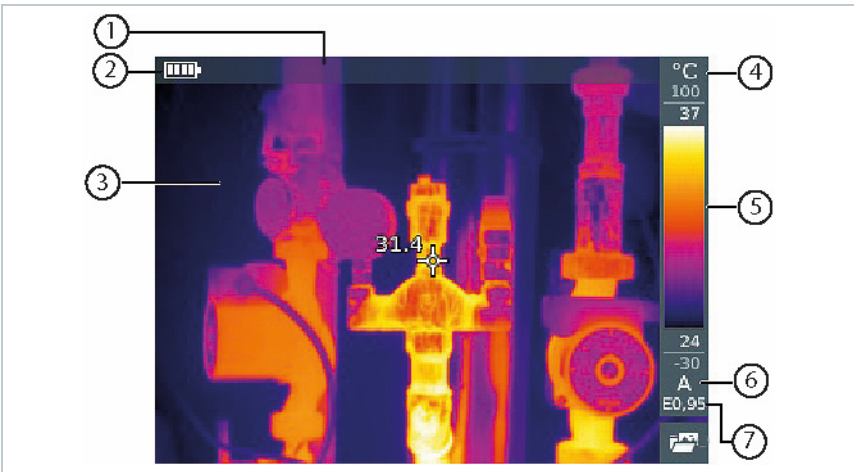
3.1 Instrument / operating elements overview



Element		Function
1	Display	Displays infrared and real images, menus and functions
2	Interface terminal	Contains micro USB interface for power supply and connection to the computer
3	-  key - Esc key	- Switch camera on and off - Cancel action

Element	Function
4 - OK key - Joystick	- Open menu, select function, confirm setting - Navigate within the menu, highlight function, select colour palette
5 Quick select button 	Opens the function assigned to the quick select button; the icon for the selected function is displayed bottom right
6 Infrared camera lens; protective cap	Takes infrared images; protects the lens
7 Digital camera (testo 871-2 only)	Takes real images
8 Trigger	Saves the displayed image
9 Battery compartment	Contains the rechargeable battery

3.1 Displays overview



Element	Function
1 Status bar	In the status bar, values are displayed depending on the setting.

Element	Function
2 	Battery capacity / charge status:  : Battery operation, capacity 75-100%  : Battery operation, capacity 50-75%  : Battery operation, capacity 25-50%  : Battery operation, capacity 10-25%  : Battery operation, capacity 0-10%  : Mains operation, battery is charging
3 Image display	IR image or real image display
4 °C or °F	Unit set for reading and scale displays
5 Scale	- Temperature unit - Grey characters: measuring range - White characters: temperature margin of the image displayed, showing the minimum/maximum reading (with automatic scale adjustment) or the selected minimum/maximum display value (with manual scale adjustment)
6 A, M or S	A - automatic scale adjustment M - manual scale adjustment S - ScaleAssist is enabled
7 E ...	Emissivity set

3.2 Power supply

The power is supplied to the instrument via a replaceable rechargeable battery or the mains unit provided (battery must be inserted).

With an attached mains unit, power is supplied automatically via the mains unit and the rechargeable battery is charged (only at ambient temperatures from 0 to 40°C).

If the instrument is switched off when connected to a PC via the USB interface, the rechargeable battery is charged via the USB interface.

It is also possible to charge the battery using a charging station (accessory).

The instrument is equipped with a buffer battery to maintain the system data during an interruption in the power supply (e.g. when the battery is changed).

4 Operation

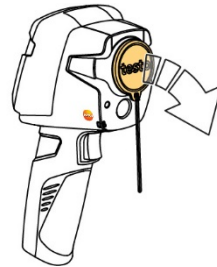
4.1 Commissioning

Please read the testo 871 1st steps commissioning instructions supplied (0970 8652).

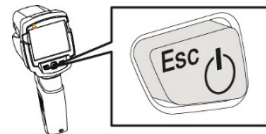
4.2 Switching instrument on and off

Switching on the camera

- 1 - Remove protective cap from the lens.



- 2 - Press .
- ▶ The camera starts.
- ▶ The start screen appears on the display.



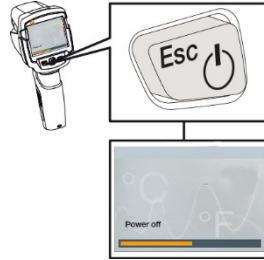
The camera carries out automatic zeroing approx. every 60 seconds in order to guarantee measuring accuracy. A "click" is heard when this happens. The image freezes briefly when this occurs. Zeroing is carried out more frequently during the camera warm-up period (takes approx. 90 seconds).

During the warm-up period no measuring accuracy is guaranteed. The image can already be used for indication purposes and saved.

Switching off the camera

- 1 - Press and hold down  until the progress bar is complete.
- ▶ The display goes off.

- The camera is switched off.

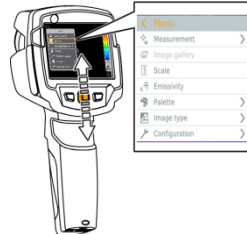


4.3 Getting to know the menu

- 1 - Press **OK** to open the menu.



- 2 - Move the **joystick** down/up to highlight a function (orange border).



- 3 - Press **OK** to select the function.

- 3.1 - Move the **joystick** to the right to open the submenu (marked with >).
 - Return to the main menu:
- Move the **joystick** to the left or
 - Move the **joystick** to the menu bar and press **OK**.

4.4 Quick select button

The quick select button is another navigation option that you can use to call up certain functions simply at the touch of a button.

Quick select menu items

Menu item	Function
 Image gallery	Opens an overview of saved images.
 Scale: This function is only available if the Image type is set to infrared)	Set scale limits.
 Emissivity: This function is only available if the Image type is set to infrared)	Set emissivity (E) and reflected temperature (RTC).
 Palette	Toggles the palette selection.
 Adjustment: This function is only available if the Image type is set to infrared)	Carries out manual zeroing.
 Image type	Alternately switches the image display between infrared and real image.

Changing assignment

- Move the **joystick** to the right.
 - ▶ The **Configure** key selection menu appears.
 - ▶ The activated function is marked with a dot (●).
- Move the **joystick** up/down until the orange box appears around the required menu item.
 - Press **OK**
 - ▶ The quick select button is assigned to the selected menu item.



- ▶ The icon for the selected function is displayed bottom right.



Using the quick select button

- 1 - Press .
- ▶ The function assigned to the quick select button is carried out.



5 WLAN connection - using the App

5.1 Activating/disabling the connection



To connect via WLAN, you need a tablet or smartphone with the **Testo Thermography App** already installed on it.

You can get the App from the App Store for iOS devices or from the Play Store for Android devices.

Compatibility:

Requires iOS 8.3 or later/Android 4.3 or later

- 1 - Open **Menu**.
- 2 - Move the **joystick** down and select **Configuration**.
- Press **OK** or move the joystick to the right.
- 3 - Move the **joystick** down and select **Connectivity**.
- Press **OK** or move the joystick to the right.
- 4 - Select **WLAN** and press **OK** to activate (a tick appears when **WLAN** is activated).



While **WLAN** is activated, the image gallery cannot be accessed.

Explanation of WLAN icons

Icon	Function
	App is connected
	No connection to the App

5.2 Using the App

5.2.1 Establishing a connection

- ✓ | - WLAN is activated in the thermal imager.
- 1 | - Smartphone/tablet -> **Settings** -> **WLAN settings** -> camera is shown with serial number and can be selected.
- 2 | - Press **Connect**.
- ▶ | The WLAN connection to the thermal imager is established.

5.2.2 Select display

Second display

- ✓ | - The thermal imager is connected via WLAN.
- 1 | - **Selection** -> **2nd display**
- ▶ | The display on the thermal imager is shown on your mobile end device.

Remote

- ✓ | - The thermal imager is connected via WLAN.
- 1 | - **Selection** -> **Remote**
- ▶ | The display on the thermal imager is shown on your mobile end device. The thermal imager can be controlled and settings made via the mobile terminal device.

Gallery

- ✓ | - The thermal imager is connected via WLAN.
- 1 | - **Selection** -> **Gallery**
- ▶ | The saved images are displayed and can be managed.

6 Bluetooth® connection

A connection between the thermal imager and the testo 605i humidity probe or testo 770-3 clamp meter can be established via Bluetooth®.



Bluetooth® 4.0 required

- 1 - Open **Menu**.
- 2 - Move the **joystick** down and select **Configuration**.
- Press **OK** or move the joystick to the right.
- 3 - Move the **joystick** down and select **Connectivity**.
- Press **OK** or move the joystick to the right.
- 4 - Select **Bluetooth®** and press **OK** to activate (a tick appears when **Bluetooth®** is enabled).

Explanation of Bluetooth® icons

Icon	Function
	No connection to the humidity probe
	Searching for humidity probe.
	Humidity probe readings are being transmitted.

When connected to the clamp meter

- ▶ Clamp meter readings are displayed in the header.



Readings are only transferred if the current, voltage or power is set on the clamp meter.

When connected to the humidity probe

- ▶ The thermal imager switches automatically to humidity measurement.
- ▶ Humidity probe readings are displayed in the header.



If a WLAN connection is enabled in addition, the Bluetooth data transfer is continued. However, it is not possible to establish a new connection to a humidity probe.

7 Performing the measurement

Factory settings

The instrument settings can be reset to the factory settings.



Time/date, country settings and counter are not reset.

- 1 | - **Menu** -> **Configuration** -> **Reset options**.
- 2 | - Select the **Factory settings** function.
▶ **Apply factory settings?** is displayed.
- 3 | - Press **OK** to apply factory settings.
- 2.1 | - Press **Esc** to cancel the process.

Factory settings

The instrument settings can be reset to the factory settings.



Time/date, country settings and counter are not reset.

- 1 | - **Menu** -> **Configuration** -> **Reset options**.
- 2 | - Select the **Factory settings** function.
▶ **Apply factory settings?** is displayed.
- 3 | - Press **OK** to apply factory settings.
- 2.1 | - Press **Esc** to cancel the process.

CAUTION

High thermal radiation (e.g. due to sun, fire, furnaces)
Detector may be damaged!

- Do not point the camera at objects with temperatures > 650 °C.

Ideal framework conditions

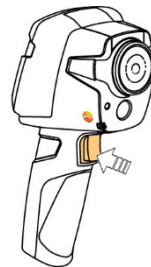
- Building thermography, investigating the building shell:
Considerable temperature difference between inside and outside required (ideal: $\geq 15\text{ °C}$ / $\geq 27\text{ °F}$).
- Consistent weather conditions, no intensive sunlight, no precipitation, no strong wind.
- To ensure maximum accuracy, the camera requires an adjustment time of 10 minutes after it is switched on.

Important camera settings

- Emissivity and reflected temperature must be set correctly in order to precisely determine the temperature. Subsequent adjustment is possible via the PC software, if required.
- When auto-scaling is activated, the colour scale is continuously adjusted to the min./max. values of the current measurement image. This means that the colour assigned to a specific temperature is changing constantly! To be able to compare multiple images based on the assigned colour, scaling must be set manually to fixed values, or must be subsequently adjusted to uniform values using the PC software.

7.1 Saving an image

- 1 - Press **Trigger**.
 - ▶ The image is automatically saved.
 - ▶ Regardless of the image type set, an infrared image is saved with an attached real image.



If a higher resolution is required: in the menu under **Configuration** -> select **SuperResolution** for four times as many readings.

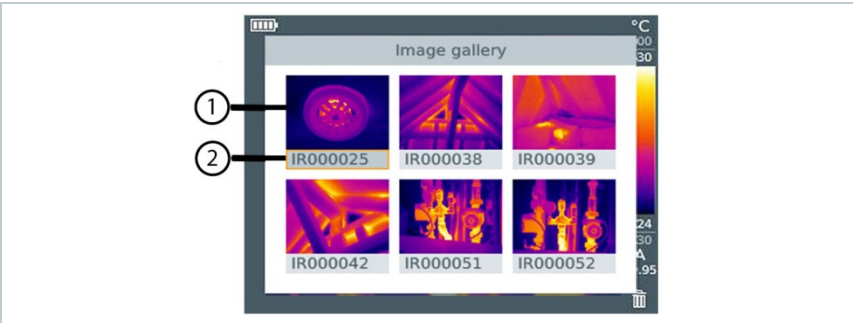
7.2 Setting measuring functions

- 1 - Open the **Measurement** submenu.
 - ▶ The submenu with measurement functions opens:
 - **Pixel mark:**
 - **Single point measurement:** the temperature measuring point in the centre of the image is marked with white crosshairs and the value is displayed.
 - **Coldspot, Hotspot:** the lowest or highest temperature measuring point is marked with blue or red crosshairs and the value is displayed.
 - **Measurement range:** choose between two temperature ranges.
 - **Differential temperature:** identifies the difference between two temperatures.
 - **External measurement values:** select **Humidity, Current, Voltage, Solar, Power, None**.
 - **IFOV:** the IFOV warner shows what can be measured accurately from a specific distance.
- 2 - Move the **joystick** up/down to select the required function and then press **OK**.

7.3 Image gallery

Saved images can be displayed, analysed or deleted.

File names



	Designation	Explanation
1	-	Infrared image preview
2	IR 000000 SR	Infrared image with attached real image Consecutive number Images captured with SuperResolution



File names can be changed via the PC, e.g. in Windows Explorer.

Displaying a saved image

Saved images can be viewed and analyzed in the image gallery.



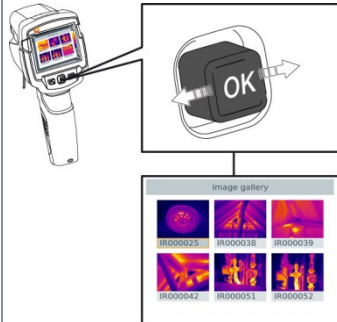
When SuperResolution is enabled, 2 images are saved in the image gallery (an **IR** image, and an **SR** image). The high-resolution SuperResolution image is saved in the background. In the status bar, the number of SuperResolution images to be saved is displayed (for example: **SR(1)**). A maximum 5 SuperResolution images can be processed simultaneously.

1 - Select the **Image gallery** function.

► All saved images are displayed in the form of an infrared preview.



2 - Move **joystick** to select an image.



3 - Press **OK** to open the selected image.

► The image is displayed.

Analyzing an image

Saved images can be analyzed using the Single point measurement, Hotspot, Coldspot and Differential temperature measuring functions. In saved images the crosshairs, which mark the measuring point, can be moved using the joystick.

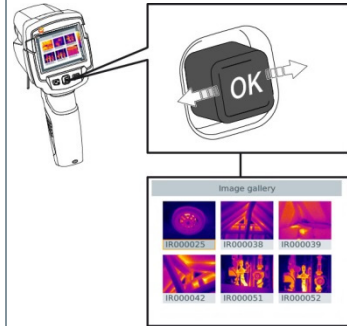
For a description of the individual functions, please read the information in the relevant sections.

Deleting an image

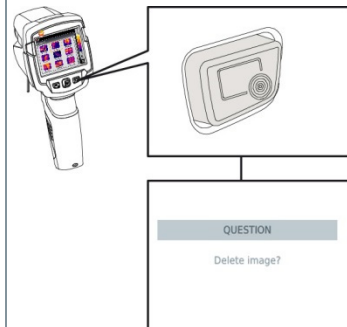
- 1 - Select the **Image gallery** function.
- ▶ All saved images are displayed in the form of an infrared preview.



- 2 - Move **joystick** to select an image.



- 3 - Press .
- ▶ **Delete image?** is displayed.



- 4 - Press **OK** to delete the image.
- 4.1 - Press **Esc** to cancel the process.

7.4 Setting the scale

Manual scaling can be activated instead of automatic scaling (continuous automatic adjustment to the current min./max. values). The scale limits can be set within the measurement range.

The activated mode is displayed bottom right: **A** automatic scaling, **M** manual scaling and **S** OptiScale (ScaleAssist).



Auto-scaling continuously adjusts the scale to the readings presented, and the colour assigned to a temperature value changes.

In manual scaling fixed limit values are defined, and the colour assigned to a temperature value is fixed (important for visual image comparisons).

Scaling influences the way the infrared image is shown on the display but does not affect the recorded measuring values.

With ScaleAssist, a standardized scale is set depending on the inside and outside temperature.

Setting automatic scaling

- 1 - Select the **Scale** function.
- 2 - Move the **joystick** up or down until **Auto** is selected and then press **OK**.
 - ▶ Automatic scaling is activated. **A** is displayed bottom right.

Setting manual scaling

The lower limit value, the temperature range (upper and lower limit value simultaneously) and the upper limit value can be set.

- 1 - Select the **Scale** function.
- 2 - Press **OK**.
- 3 - In the mode menu, move the **joystick** up/down until **Manual** is selected.
- 4 - Move the **joystick** to the right, select **Min.Temp.** (lower limit value).
 - Move the **joystick** up/down to set the value.

- 4.1 - Move the **joystick** to the right, select **Min.Temp.** (lower limit value) and **Max.Temp.** (upper limit value).
 - Move the **joystick** up/down to set the values.
- 4.2 - Move the **joystick** to the right, select **Max.Temp.** (upper limit value).
 - Move the **joystick** up/down to set the value.
- 4.3 - If necessary, move the **joystick** to the left, back to the mode menu.
- 5 - Press **OK**.
- ▶ Manual scaling is activated. **M** is displayed bottom right.

Setting ScaleAssist

The ScaleAssist function calculates a display-neutral scale depending on the inside and outside temperature. This scale graduation can be used to detect building defects.

- 1 - Select the **Scale** function.
- 2 - Press **OK**.
- 3 - In the mode menu, move the **joystick** up/down until **ScaleAssist** is selected.
- 4 - Move the **joystick** to the right, select **Indoor temperature**.
 - Move the **joystick** up/down to set the value.
- 5 - Move the **joystick** to the right, select **Outdoor temperature**.
 - Move the **joystick** up/down to set the value.
- 6 - If necessary, move the **joystick** to the left, back to the **mode menu**.
- 7 - Activate **ScaleAssist**: press **Ok**.
- ▶ Manual scaling is activated. **S** is displayed bottom right.

7.5 Setting emissivity and reflected temperature

This function is only available if the **Image type** is set to infrared image.

You can choose between user-defined emissivity and 8 materials with permanently set emissivity. The reflected temperature (RTC) can be set individually.



Other materials can be imported into the instrument from an existing list using the PC software.

Emissivity information:

The emissivity describes the capability of a body to emit electromagnetic radiation. This is material-specific and must be adapted for correct measurement results.

Non-metals (paper, ceramic, gypsum, wood, paints and coatings), plastics and food have high emissivity, which means that the surface temperature can be easily measured using infrared.

Because of their low or non-uniform emissivity, bright metals and metal oxides only have limited suitability for infrared measurement. Highly inaccurate measurements should be expected. A remedy for this is coatings that increase emissivity, e.g. paint or emission adhesive (accessory: 0554 0051), which must be applied to the object to be measured.

The following table gives typical emissivities of important materials. These values can be used as a guide for user-defined settings.

Material (material temperature)	Emissivity
Aluminium, bright rolled (170 °C)	0.04
Cotton (20 °C)	0.77
Concrete (25 °C)	0.93
Ice, smooth (0 °C)	0.97
Iron, emery-ground (20 °C)	0.24
Iron with casting skin (100 °C)	0.80
Iron with rolling skin (20 °C)	0.77
Gypsum (20 °C)	0.90
Glass (90 °C)	0.94
Rubber, hard (23 °C)	0.94
Rubber, soft grey (23 °C)	0.89

Material (material temperature)	Emissivity
Wood (70 °C)	0.94
Cork (20 °C)	0.70
Radiator, black anodised (50 °C)	0.98
Copper, slightly tarnished (20 °C)	0.04
Copper, oxidised (130 °C)	0.76
Plastics: PE, PP, PVC (20 °C)	0.94
Brass, oxidised (200 °C)	0.61
Paper (20 °C)	0.97
Porcelain (20 °C)	0.92
Black paint, matt (80 °C)	0.97
Steel, heat-treated surface (200 °C)	0.52
Steel, oxidised (200 °C)	0.79
Clay, burnt (70 °C)	0.91
Transformer paint (70 °C)	0.94
Brick, mortar, plaster (20 °C)	0.93

Reflected temperature information:

Using this offset factor, the reflection is calculated out based on the low emissivity, and the accuracy of the temperature measurement with infrared measuring instruments is improved. In most cases, the reflected temperature is identical to the ambient air temperature. Only when objects with strong emissions at much lower temperatures (such as cloudless skies during outdoor readings) or much higher temperatures (such as ovens or machines) are in proximity to the object being measured should the radiation temperature of these sources be determined and used. The reflected temperature has little effect on objects with high emissivity.

@ Further information can be found in the Pocket Guide.

7.5.1 Selecting the emissivity

- 1 | - Select the **Emissivity** function.
- 2 | - Move the **joystick** up/down to select the required material (with permanently set emissivity) and then press **OK**.

7.5.2

7.5.3 Customizing the emissivity

- 1 - Select the **Emissivity** function.
- 2 - Move the **joystick** up/down until **User defined** is selected.
- Move the **joystick** to the right until **E** is selected.
- Manually set value.
- 3 - Press **OK**.

7.5.4 Setting the RTC

- 1 - Select the **Emissivity** function.
- 2 - Move the **joystick** to the right until **RTC** is selected.
- Manually set value.
- 3 - Press **OK**.

7.5.5 Setting ϵ -Assist

- 1 - Select the **Emissivity** function.
- 2 - Move the **joystick** to the right until ϵ -Assist is selected.
- 3 - Press **OK**.
- 4 - Affix ϵ -marker to the object and measure with the camera.
▶ RTC and emissivity are set automatically.
- 5 - Press **OK**.



If it is not physically possible to determine the emissivity due to the same object temperature and reflected temperature, the input field opens again. The emission value must be input manually.

7.6 Selecting the colour palette

This function is only available if the **Image type** is set to infrared image.

- 1 - Select the **Palette** function.
- 2 - Move the **joystick** up/down to select the required colour palette and then press **OK**.

7.7 Image type

The display can be switched between infrared image and real image (digital camera).

- 1 - Select the **Image type** function.
- 2 - Move the **joystick** up or down and choose between infrared image or real image view.
- 3 - Press **OK** to confirm the selection.

7.8 Activating humidity, solar or electrical mode

- 1 - Open **Menu**.
- 2 - Move the **joystick** down and select **Measurement**. Then press **OK** or move the joystick to the right.
- 3 - Move the **joystick** down and select **External measurement values**. Then press **OK**.
- 4 - Move the **joystick** up/down and activate **Humidity, Current, Voltage, Solar or Power**.
 - If no **radio probe** is connected, enter the **values** manually.
 - If a **radio probe** is connected, **values** are transferred automatically.
- 5 - Press **OK** to activate the selected **Mode**.



Values for current, voltage and power can be transferred from the testo 770-3 clamp meter.

7.9 Activating the differential temperature

Differential temperature enables the temperatures between two measuring points to be calculated.

- 1 - Open **Menu**.
- 2 - Move the **joystick** down and select **Measurement**. Then press **OK** or move the joystick to the right.
- 3 - Move the **joystick** down and select **Differential temperature**. Then press **OK**.
- 4 - Move the **joystick** down/up and select which differential temperature is to be calculated (**Point-Point**, **Point-Probe**, **Point-Value**, **Point-RTC**). Then press **OK**.
 - 4.1 - Point-Point selection:
 - Move the **joystick** to the right -> select measuring point **1** -> press **OK** -> move the measuring point to the live image using the **joystick** -> press **OK**.
 - Move the **joystick** to the right -> select measuring point **2** -> press **OK** -> move the measuring point to the live image using the **joystick** -> press **OK**.
 - End measurement: move the **joystick** to the right, press **End**.
 - 4.2 - Point-Probe selection:
 - Move the **joystick** to the right -> select measuring point **1** -> press **OK** -> move the measuring point to the live image using the **joystick** -> press **OK**.
 - End measurement: move the **joystick** to the right, press **End**.
 - 4.3 - Point-Value selection:
 - Move the **joystick** to the right -> select measuring point **1** -> press **OK** -> move the measuring point to the live image using the **joystick** -> press **OK**.
 - Move the **joystick** to the right, set the value manually.
 - End measurement: move the **joystick** to the right, press **End**.

4.4 - Point-RTC selection:

- Move the **joystick** to the right -> select measuring point **1** -> press **OK** -> move the measuring point to the live image using the **joystick** -> press **OK**.
- Move the **joystick** to the right, set the value manually.
- End measurement: move the **joystick** to the right, press **End**.

7.10 Configuration

7.10.1 Settings

Country settings

The user interface language can be set.

- 1 - Select the **Country settings** function.
- 2 - Move the **joystick** up/down to select the required language and then press **OK**.

Set time/date

Time and date can be set. The time and date format are set automatically based on the selected user interface language.

- 1 - Select the **Set time/date** function.
- 2 - Move the **joystick** to the right/left to select the required setting option.
- 3 - Move the **joystick** up/down to set the value.
- 4 - After setting all values, press **OK**.

Temperature unit

The temperature unit can be set.

- 1 - Open the **Temperature unit** submenu. For how to proceed: see Getting to know the menu.
- 2 - Move the **joystick** up/down to select the required unit and then press **OK**.

Power-save options

The illumination intensity of the display can be set. A lower intensity increases the battery life.

The time until automatic switch-off can be set.

- 1 | - Select the **Power-save options** function.
- 2 | - Move the **joystick** up/down to select the required intensity level and then press **OK**.

7.10.2 SuperResolution

SuperResolution is a technology to improve image quality. Each time an image is recorded, a sequence of images is saved on the thermal imager and used to calculate an image with four times more readings, with the aid of the camera , the App or PC software (no interpolation). The geometric resolution (IFOV) is improved by a factor of 1.6.

To use the function, the following conditions must be fulfilled:

- The camera is hand-held.
- The objects to be imaged do not move.

- 1 | - Open the **SuperResolution** function.
- 2 | - Press **OK** to activate or disable the function.

7.10.3 Save JPEG function

Infrared images are saved in BMT (image with all temperature data) format. The image can also be saved in JPEG format (without temperature data) at the same time. The image content corresponds to the infrared image shown on the display, including scale display and image marks for the selected measuring functions. The JPEG file is saved under the same file name as the associated BMT file and can be opened on the PC, even without using the IRSOFT PC software.

- 1 | - Open the **Save JPEG** function.
- 2 | - Press **OK**.
- 3 | - Move the **joystick** up/down until **On/Off** is selected.

- 4 | - Press **OK**.
- 5 | - Add a date/time stamp to a JPEG file if required. Turn function on or off for this.

7.10.4 Connectivity

Enable/disable WLAN or Bluetooth®

- 1 | - **Menu** -> **Configuration** -> **Connectivity**
- 2 | - Move the **joystick** to the right (>).
 - Select **WLAN** and press **OK** to enable (✓) or disable the function.
 - Select **Bluetooth** and press **OK** to enable (✓) or disable the function.
- 3 | - Press **Esc** to cancel the process.



If there is an active Bluetooth connection and a WLAN connection is activated in addition, the Bluetooth data transfer is continued. However, it is not possible to establish a new connection to a humidity probe.

7.10.5 Ambient conditions

Measurement deviations arising due to high humidity or large distances to the object to be measured can be corrected. Correction parameters must be entered for this.

If the camera is connected to an optional radio humidity probe, the ambient temperature and humidity are transferred automatically.

Values for ambient temperature (Temperature) and ambient humidity (Humidity) can be set manually.

- 1 | - **Menu** -> **Configuration** -> **Ambient conditions**
- 2 | - Move the **joystick** up/down to set the temperature value.
- 3 | - Move the **joystick** to the right.
- 4 | - Move the **joystick** up/down to set the humidity value.
- 5 | - Press **OK**.

7.10.6 Info

The following instrument information is displayed:

- Device data (e.g. serial number, device name, firmware version)
- Options
- Measurement functions
- WLAN
- Radio certifications
- Legal information

7.10.7 Fullscreen mode

The scale and the quick select button function indicator can be hidden.

- 1 - Select the **Fullscreen mode** function.
 - ▶ When Fullscreen Mode is activated, the scale and icon for the quick select button are hidden. When a key is pressed, these elements are displayed briefly.

7.10.8 Reset options

Reset counter



After a reset, the consecutive numbering of images starts again from the beginning. When saving images, already saved images with the same number are overwritten!

Back up all saved images before resetting the counter to prevent possible overwriting.

-
- 1 - **Menu -> Configuration -> Reset counter**
 - 2 - Select the **Reset counter** function.
 - ▶ **Reset image counter?** is displayed.
 - 3 - Press **OK** to reset the counter.
 - 3.1 - Press **Esc** to cancel the process.

Factory settings

The instrument settings can be reset to the factory settings.



Time/date, country settings and counter are not reset.

- 1 | - **Menu** -> **Configuration** -> **Reset options**.
- 2 | - Select the **Factory settings** function.
 - ▶ **Apply factory settings?** is displayed.
- 3 | - Press **OK** to apply factory settings.
- 2.1 | - Press **Esc** to cancel the process.

Formatting

The image memory can be formatted.



When formatting, all data saved in the memory is lost.

Back up all saved images before formatting to prevent loss of data.

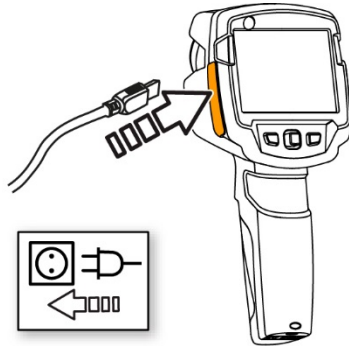
Formatting does not reset the counter.

- 1 | - **Menu** -> **Configuration** -> **Reset options**.
- 2 | - Select the **Format** function.
 - ▶ **Format memory?** is displayed.
- 3 | - Press **OK** to format the memory.
- 3.1 | - Press **Esc** to cancel the process.

8 Maintenance

8.1 Charging the rechargeable battery

- 1 - Open the cover of the interface terminal.
- 2 - Connect the recharger cable to the Micro-USB interface.
- 3 - Connect the mains unit to a mains socket.



- ▶ The charging process will start.
If the battery has been completely drained, the charging time is approx. 5 hours.
 - ▶ The charge status is not displayed while the instrument is switched off.
- 4 - Switch on the instrument to call up the charge status.

@ For other battery charging options, .

8.2 Changing the rechargeable battery

WARNING

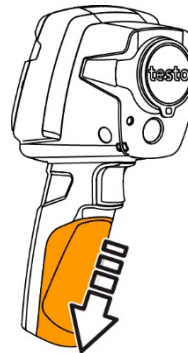
Serious risk of injury to the user and/or destruction of the instrument

- > There is a risk of explosion if the battery is replaced with one that is the wrong type.
- > Dispose of spent/faulty batteries in accordance with the relevant legal specifications.

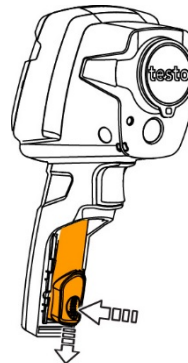
1 - Switch the instrument off.



2 - Open the battery compartment.



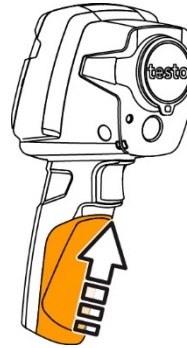
3 - Release the battery and remove.



- 4 - Insert new battery and slide upwards until it clicks into place.



- 5 - Close the battery compartment.



8.3 Cleaning the instrument

Cleaning the instrument housing

- ✓ - The interface terminal is closed.
 - The battery compartment is closed.
- 1 - Rub down the surface of the instrument with a damp cloth. Use mild household cleaning agents or soapy water for this.

Cleaning the lens and display

- 1 - If the lens is dirty, clean it with a cotton bud.
- 2 - If the display is dirty, clean it with a cleaning cloth (e.g. microfibre cloth).

8.4 Firmware Update

The current Firmware version can be found on www.testo.com.

There are two update options:

- Update with IRSoft or
- Update directly with the thermal imager

Downloading the Firmware

- 1 - Download the following Firmware: **Firmware-testo-865-872.exe**
- 2 - Unpack file: doubleclick the exe-file
 - ▶ **FW_T87x_Vx.xx.bin** is stored in a selected file.

8.4.1 Update with IRSoft

8.4.1.1 Prepare the Camera

- ✓ Battery is fully charged or charger is connected to the camera.
- 1 - Connect computer to camera with USB cable.
 - 2 - Switch on camera.
 - ▶ **Firmware is downloaded completely.**

8.4.1.2 Execute Update

- ✓ - IRSoft is activated.
- 1 - Select **Camera** -> **Configuration**.
 - 2 - Click **Configure camera**.
 - ▶ Window **Camera Settings** is opened.
 - 3 - **Camera Settings** -> select **Firmware Update** -> **OK**.
 - ▶ **FW_T87x_Vx.xx.bin** is displayed.
 - 4 - Select **Open**.

- ▶ Firmware Update is executed.
- ▶ Automatic restart of the thermal imager. Update executed successfully.



Camera could possibly display: **Firmware Update finished. Please restart the device.** Restart will not be done.

Action:

- Switch off the camera after 10 s and switch on after 3 s.
- ▶ The current Firmware version is displayed.

8.4.2 Update with the camera

8.4.2.1 Prepare camera

- ✓ - Battery is fully charged or charger is connected to the camera.
- 1 - Switch on camera.
- 2 - Open the interface cover.
- 3 - Connect computer with the camera through USB cable.
 - ▶ Camera is displayed as storage media device in Windows-Explorer.

8.4.2.2 Execute Update

- 1 - **FW_T87x_Vx.xx.bin**- with Drag & Drop into the storage media device.
- 2 - Eject storage media device.
- 3 - Disconnect USB connection.
- 4 - Switch off camera.
- 5 - Switch on camera: Update is executed.
- 6 - See Progress display.
 - ▶ Update successfully done. Current Firmware version is displayed.

9 Tips and assistance

9.1 Questions and answers

Question	Possible cause / solution
Error! Memory full! is displayed.	Insufficient memory available: Transfer images to the PC or delete.
Error! Permissible instrument temperature exceeded! is displayed.	Switch off the camera, allow the instrument to cool down and observe the permissible ambient temperature.
~ is displayed before a value.	Value is outside the measuring range: extended display range with no guarantee of accuracy.
--- or +++ is displayed instead of a value.	Value is outside the measuring range and the extended display range.
xxx is displayed instead of a value.	Value cannot be calculated: check parameter settings for plausibility.
Automatic zeroing (audible "click" and brief image freeze) is carried out very frequently.	Camera is still in its warm-up period (takes approx. 90 seconds): Wait until the warm-up period has passed.

If we have not been able to answer your question, please contact your dealer or Testo Customer Service. You will find contact details on the back of this document or on the website www.testo.com/service-contact.

9.2 Accessories and spare parts

Description	Article no.
Battery charging station	0554 1103
Spare rechargeable battery	0515 5107
Holster case	0554 7808
Additional markers for E-Assist function (10 off)	0554 0872
Emission tape	0554 0051
ISO calibration certificate: Calibration points at 0 °C, 25 °C, 50 °C	0520 0489
ISO calibration certificate: Calibration points at 0 °C, 100 °C, 200 °C	0520 0490
ISO calibration certificate: Freely selectable calibration points in the range -18 °C to 250 °C	0520 0495

For further accessories and spare parts, please refer to the product catalogues and brochures or look up at **www.testo.com**.

10 Authorisations and certification

Product	testo 871
Mat.-No.	0560 8711, 0560 8712

i The use of the wireless module is subject to the regulations and stipulations of the respective country of use, and the module may only be used in countries for which a country certification has been granted. The user and every owner has the obligation to adhere to these regulations and prerequisites for use, and acknowledges that the re-sale, export, import etc. in particular in countries without wireless permits, is his responsibility.

Country	Comments	
Australia		E 1561
Canada	Contains IC: 5969A-TIWI101 Product IC: 6127B-2016TIFAM IC Warnings	
Brazil	 02800-17-04701 Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.	
Europa + EFTA	  The EU Declaration of Conformity can be found on the testo homepage www.testo.com under the product specific downloads. EU countries: Belgium (BE), Bulgaria (BG), Denmark (DK), Germany (DE), Estonia (EE), Finland (FI), France (FR), Greece (GR), Ireland (IE), Italy (IT), Latvia (LV), Lithuania (LT), Luxembourg (LU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Sweden (SE), Slovakia (SK), Slovenia (SI), Spain (ES), Czech Republic (CZ), Hungary (HU), United Kingdom (GB), Republic of Cyprus (CY). EFTA countries: Iceland, Liechtenstein, Norway, Switzerland	
India	Authorized	
Japan	 209-J00157 Japan Information	
Russia	Authorized	

South Africa	ICASA ID testo 868: TA-2017/917 testo 871: TA-2017/916 testo 872: TA-2017/918																
South Korea	 testo 871: MSIP-REM-te2-Testo871 KCC Warning																
Turkey	Authorized																
USA	contains FCC ID: TFB-TIWI1-01 Product FCC ID: WAF-2016TIFAM FCC Warnings																
WLAN / Bluetooth® Information	<table border="1"> <thead> <tr> <th>Feature</th><th>Values</th></tr> </thead> <tbody> <tr> <td>WLAN range</td><td>typical 15 m</td></tr> <tr> <td>Bluetooth® range</td><td>typical 5 m</td></tr> <tr> <td>radio type</td><td>TiWi-BLE</td></tr> <tr> <td>radio class</td><td>WLAN 2.4 GHz IEEE 802.11 b/g Bluetooth® 2.1 + EDR and Low Energy (BLE) 4.0</td></tr> <tr> <td>radio module company</td><td>LSR W66 N220 Commerce Court Cedarburg, WI 53012-2636 USA</td></tr> <tr> <td>RF Band</td><td>BT LE: 2402 – 2480MHz WLAN: 2412 – 2480MHz</td></tr> <tr> <td>power output [E.I.R.P]</td><td>BT LE: 10dBm WLAN: 20dBm</td></tr> </tbody> </table>	Feature	Values	WLAN range	typical 15 m	Bluetooth® range	typical 5 m	radio type	TiWi-BLE	radio class	WLAN 2.4 GHz IEEE 802.11 b/g Bluetooth® 2.1 + EDR and Low Energy (BLE) 4.0	radio module company	LSR W66 N220 Commerce Court Cedarburg, WI 53012-2636 USA	RF Band	BT LE: 2402 – 2480MHz WLAN: 2412 – 2480MHz	power output [E.I.R.P]	BT LE: 10dBm WLAN: 20dBm
Feature	Values																
WLAN range	typical 15 m																
Bluetooth® range	typical 5 m																
radio type	TiWi-BLE																
radio class	WLAN 2.4 GHz IEEE 802.11 b/g Bluetooth® 2.1 + EDR and Low Energy (BLE) 4.0																
radio module company	LSR W66 N220 Commerce Court Cedarburg, WI 53012-2636 USA																
RF Band	BT LE: 2402 – 2480MHz WLAN: 2412 – 2480MHz																
power output [E.I.R.P]	BT LE: 10dBm WLAN: 20dBm																
Bluetooth® SIG Listing	<table border="1"> <thead> <tr> <th>Feature</th><th>Values</th></tr> </thead> <tbody> <tr> <td>QD ID</td><td>90590</td></tr> <tr> <td>Declaration ID</td><td>D030647</td></tr> <tr> <td>member company</td><td>Testo SE & Co. KGaA</td></tr> </tbody> </table>	Feature	Values	QD ID	90590	Declaration ID	D030647	member company	Testo SE & Co. KGaA								
Feature	Values																
QD ID	90590																
Declaration ID	D030647																
member company	Testo SE & Co. KGaA																
Laser *	Conform to IEC / EN 60825-1:2014 Laser class 2  Do not stare into the beam!																

* Use only in products of testo 868, testo 871 and testo 872 for Europe + EFTA countries, Turkey and Australia

IC Warnings

RSS-Gen & RSS-247 statement:

This device complies with Industry Canada licence-exempt RSS standard(s).
Operation is subject to the following two conditions:

10 Authorisations and certification

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Caution: Radio Frequency Radiation Exposure

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment and meets the IC radio frequency (RF) Exposure Guidelines. This equipment should be installed and operated keeping the radiator at least 12 cm or more away from person's body in normal use position.

Co-Location:

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

Attention : exposition au rayonnement de radiofréquences

Cet équipement est conforme aux limites d'exposition aux radiofréquences IC fixées pour un environnement non contrôlé et aux Lignes directrices relatives à l'exposition aux radiofréquences (RF). Cet équipement devrait être installé et utilisé à une distance d'au moins 12 cm d'un radiateur ou à une distance plus grande du corps humain en position normale d'utilisation.

Co-location

Ce transmetteur ne peut pas être installé en colocation ou être utilisé avec une autre antenne ou transmetteur, quel qu'en soit le type.

FCC Warnings

Information from the FCC (Federal Communications Commission)

For your own safety

Shielded cables should be used for a composite interface. This is to ensure continued protection against radio frequency interference.

FCC warning statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Shielded interface cable must be used in order to comply with the emission limits.

Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Radio Frequency Radiation Exposure

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines. This equipment should be installed and operated keeping the radiator at least 12 cm or more away from person's body in normal use position.

Co-Location:

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

Japan Information

当該機器には電波法に基づく、技術基準適合証明等を受けた特定無線設備を装着している。

KCC Warning

해당 무선 설비는 운용 중 전파혼신 가능성이 있음.



Testo SE & Co. KGaA
Testo-Straße 1
79853 Lenzkirch
Germany
Tel.: +49 7653 681-0
Fax: +49 7653 681-7699
E-Mail: info@testo.de
www.testo.de

0970 8710 en 04